



# **F.Y.I.**

**from the Policy Unit**

**FYI-210**

**Date: February 25, 2019**

## **SUBJECT: Delinquent Cases Standard Work (Reminder)**

Please contact the Policy Unit if you have any questions regarding these or any other changes at [DCSS\\_POLICYQUESTIONS@azdes.gov](mailto:DCSS_POLICYQUESTIONS@azdes.gov) or call 602-771-8127

This FYI is a reminder that the [Delinquency Cases Standard Work](#) desk aid and [flow chart](#) are available in the PORT. Staff are encouraged to make use of these tools to bring non-paying cases back into a consistent paying status.

The Delinquency Cases Standard Work may be found in the PORT>DESK AID>ENFORCEMENT tab.  
The Delinquency Flow Chart may be found in the PORT>FLOWCHARTS>ENFORCEMENT tab.